



NON-APPROVED REMOTE SUPPORT CONNECTIVITY DISCLAIMER

Customer acknowledges and agrees as follows:

- Customer has been advised that for security purposes, MICROS only recommends the use of remote connectivity products that do not allow MICROS personnel remote access to Customer's network without the express tactical consent of Customer. Customer has been advised that a list of remote connectivity products that are currently recommended by MICROS is available on the MICROS web site at: <http://www.micros.com/servicesandsupport/informationsecurity/>
- Customer has been advised that its request for the use of any other application or method for remote connectivity other than a method that prohibits MICROS personnel's access unless the express tactical consent of Customer has been given is against MICROS' recommendation.
- Customer has been advised even the use of MICROS recommended remote connectivity products does not guarantee that its network or system will not be breached or compromised.
- MICROS disclaims any and all warranties, express or implied, including, but not limited to, those concerning merchantability and fitness for a particular purpose or use, and Customer assumes the entire risk as to MICROS' remote connectivity to Customer's network for support purposes.
- MICROS disclaims any and all direct, consequential, incidental, indirect or special damages, including lost profits, business interruption, or other incidental, punitive, or economic damages, arising from its remote connectivity to Customer's network for support purposes.
- Customer agrees that it will indemnify, defend and hold harmless MICROS, its officers, directors, employees, affiliates and agents from any and all losses, claims, damages, expenses, other liabilities and causes of action of every nature whatsoever, including attorneys' fees, which arise, directly or indirectly, in connection with MICROS' use of any other application or method requested by Customer for remote connectivity other than a method recommended by MICROS.

Signature

Company ("Customer")

Name

Date

Title